



Delaware Continuum of Care

Delaware Continuum of Care

ANNUAL MEETING

OCTOBER 20, 2021

"A community-based collaborative that ensures a responsive, fair, and just approach to addressing homelessness, and strives to achieve housing for all"

Agenda

Welcome

CoC Membership

- FY22 Membership Drive
- FY22 Board Slate
- CoC Membership Survey

CoC Governance

- Charter Review

CoC Funding

CoC Logo

House America Campaign –(https://www.hud.gov/house_america)

Update: DE-HAP

Update: Evictions in DE

Helping Homeless Families Access the Child Tax Credit

Training: Pathways to Housing – Community Inclusion in Homelessness Recovery

CoC Membership

FY22 CoC Membership Drive

HUD requires CoCs to provide an annual open invitation to the community for membership

FY22 membership drive occurred from 9/1/21-9/30/21

New: [Electronic Membership Form](#)

Completion required by new and existing members

- If not yet completed, please fill out as soon as possible. Critical to CoC's ability to update/maintain mailing lists and ensure HUD and local membership requirements are met

121 members completed the membership form, of these:

- 36 voting members (including Board Members)
- 100 Members signed up for 1 or more committee
 - Advocacy and Policy - 53
 - Membership and Nominations - 11
 - Racial Justice and Equity - 26
 - Service Solutions - 44
 - System Performance - 22
- 55 members are affiliated with an organization that participates in Centralized Intake

HUD Required Membership Representation

| Membership Category | # of Members (self reported) | % representation in Membership |
|--|------------------------------|--------------------------------|
| Affordable Housing Developer | 14 | 11.57% |
| ESG/CDBG/HOME Entitlement Jurisdiction | 6 | 4.96% |
| Victim Services Provider/Advocate | 17 | 14.05% |
| Youth Homeless Organization/Advocate | 14 | 11.57% |
| Disability Service Provider/Advocate | 8 | 6.61% |
| EMS/Crisis Response Team | 0 | 0.00% |
| Homeless or Formerly Homeless Individual | 20 | 16.53% |
| Healthcare/Hospitals | 10 | 8.26% |
| Law Enforcement/Department of Justice | 5 | 4.13% |
| State/Local Government Official/Staff | 15 | 12.40% |
| LGBTQ Service Provider/Advocate | 6 | 4.96% |

| Membership Category | # of Members (self reported) | % representation in Membership |
|--|------------------------------|--------------------------------|
| Mental Health Service Provider/Advocate | 18 | 14.88% |
| Organization led by or serving POC | 2 | 1.65% |
| Public Housing Authority | 4 | 3.31% |
| School Administrators/Homeless Liaisons | 2 | 1.65% |
| Street Outreach Teams | 12 | 9.92% |
| Substance Abuse Service Provider/Advocate | 9 | 7.44% |
| Nonprofit Homeless Service Provider | 50 | 41.32% |
| Faith-based Organization | 14 | 11.57% |
| Social Service Provider | 22 | 18.18% |
| Veterans Service Provider | 11 | 9.09% |
| Other (please provide description in Additional Information) | 15 | 12.40% |

Other includes: Re-entry, Higher Education, and Workforce Development

Organizational Representation

1. Alvina's Touch Transitional Housing
2. Amerihealth Caritas De
3. atTAcK addiction
4. BDC-HealthIT
5. Better Homes of Seaford
6. Brandywine Counseling & Community Services
7. Bridge clinic
8. Catholic Charities
9. Child Inc
10. City of Wilmington
11. Code Purple Kent County
12. COMMUNITY LEGAL AID SOCIETY, I
13. Community Resource Center
14. Conexio Care, Inc.
15. DCADV
16. DE Dept of Education- Office of Early Learning- Head Start Collaboration Office
17. DE Division of Human Relations
18. DE DSSC/OCS
19. Delaware Alliance Against Sexual Violence
20. Delaware Center for Justice/ Adult Victim Services
21. Delaware Coalition Against Domestic Violence
22. Delaware General Assembly
23. Delaware HIV Consortium
24. Delaware HIV Services
25. Delaware Restaurant Association
26. Delaware State Housing Authority
27. Department of Health and Social Service/Division of State Service Centers
28. Department of Housing and Urban Development/FPM
29. Department of Services for Children, Youth and their Families
30. Department of Veteran Affairs
31. DHSS
32. Dover Interfaith Mission
33. Dual Generation Services
34. Eden Veterans Refuge Inc
35. Family Promise
36. Family Promise of Northern New Castle County
37. Family Promise of Southern Delaware
38. Friendship House, Inc.
39. God's True Treasures
40. Henrietta Johnson Medical Center
41. HerStory Ensemble LLC
42. Housing Alliance Delaware
43. Housing Stabilization Unit, Division of Social Services
44. Lighthouse for Broken Wings
45. LOVE INC OF MID-DELMARVA
46. Mental Health Association in Delaware
47. Milford Police Department
48. Ministry of Caring Inc
49. New Castle County
50. Partners in Public Safety Solutions, In
51. People's Place II, Inc.
52. PFLAG - Wilmington/North DE
53. Pratt-Fields Home Please, Inc.
54. Social Services
55. Stand by Me
56. State of Delaware- Employment and Training
57. STEHM, Inc
58. Sussex County Government
59. The Home of the Brave Foundation, Inc.
60. The Salvation Army
61. The Springboard Collaborative
62. The Way Home, Inc
63. University of Delaware- Biden School Center for Community Research & Service
64. VA
65. Veterans Multi-Service Center
66. Warriors Helping Warriors Inc.
67. West End Neighborhood House Inc
68. Wilmington Housing Authority
69. Wilmington VA Medical Center- Department of Veteran Affairs
70. YWCA Delaware

Voting Members (excluding Board)

1. Kerry Sheldon, Brandywine Counseling and Community Services
2. Diedra Harper, Child Inc
3. Alan Matas, City of Wilmington
4. Ennio Emmanuel Zaragoza, Code Purple Kent County
5. Angela Harris, Community member
6. Kristi Felts, Conexio Care, Inc.
7. Venita Garvin, Delaware Alliance Against Sexual Violence
8. Melanie Brown, Delaware HIV Consortium
9. Karen Rowland, Dover Interfaith Mission for Housing
10. Tyshee Jackson, Eden Veterans Refuge Inc.
11. Dale Smith, Family Promise of Southern Delaware
12. Terrie Williams, Henrietta Johnson Medical Center
13. DeBorah Gilbert White, HerStory Ensemble LLC
14. Jane Kurz, Lighthouse For Broken Wings
15. Jim Bianchetta, PFLAG - Wilmington/North DE
16. Mary Ann Marshall, STEHM, Inc
17. Major Timothy Sheehan, The Salvation Army
18. Judson Malone, The Springboard Collaborative
19. Paulette Rappa, The Way Home, Inc

FY22 Board Slate

1. John Bates, Ministry of Caring, Inc.
2. Brandy Nauman, Sussex County
3. Jo Allegro-Smith, Community Resource Center
4. John Cook, Department of Health & Social Services
5. Kim Brockenbrough, Community Volunteer
6. Kimberly Ellis, Catholic Charities
7. Tyler Shade, Family Promise of Northern NCC
8. Marlena Gibson, Delaware State Housing Authority
9. Paula Witcher, Veterans Multi-Service Center
10. Renee Beaman, Division of State Service Centers
11. John Whitelaw, Community Legal Aid Society, Inc
12. Stephen Metraux, University of Delaware CCRS
13. Susan Kent, Better Homes of Seaford
14. Ruthann Messick, Delaware Restaurant Association
15. Orenda Poindexter, YWCA of Delaware
16. Kim Eppheimer, Friendship House
17. Deb McKenna, Community Volunteer
18. Carrie Casey, New Castle County
19. **New:** Sue Ryan, Delaware Coalition Against Domestic Violence
20. **New:** Alexia Wolf, DHSS, Division of Substance Abuse and Mental Health
21. **New:** Dana Mitchell, New Castle County

Changes

1. Marcey Rezac – coming off
2. Deborah Gilbert White – coming off
3. Carrie Casey – remaining on Board, ending chair term

Chair Nomination: Susan Kent



Susan R. Kent has been an active member of the Delaware CoC since the beginning. She currently holds a seat on the CoC Board, has served on the Ranking committee, the Centralized Intake Committee, the membership committee and played a role in many other CoC tasks over the years. Susan is currently the Director of Better Homes of Seaford, Inc.

Prior to her new role at Better Homes of Seaford, she was the Executive Director of Love INC of Mid-Delmarva, Inc. for 11 years (from 2010 until September of 2021). Under Susan's Direction at Love INC, she and the Leadership team were successful in creating resources for persons experiencing homelessness through opening 9 Code Purple Sites in Sussex County. Susan also oversaw a very busy "Clearinghouse" (call center) where needs are matched with resources, and a Community Center with a Distribution Center.

Susan's current role as Director of Better Homes of Seaford allows her to fulfill the non-profits mission *"to provide comfortable and safe housing with related facilities and services for the low-income residents of Western Sussex, Delaware and the surrounding area."* Susan's passion to create more than just shelter for the community led her to Better Homes of Seaford, where she is currently working on developing a 36-unit 3 story apartment complex for low income and extremely low income senior citizens.

Chair Nomination: Dana Mitchell



Dana currently serves as the New Castle County, Housing Locator Coordinator where her primary focus is working with homeless families at the Hope Center gain adequate housing. She is also the owner of ELS Properties, LLC that provides exceptional living services by way of Homeowners Association (HOA) and Rental Management in the state of Delaware and its surrounding areas.

Dana has been in the housing sector for almost 20 years where she has dedicated her time in serving and uplifting the community to instill in those she mentors to “Make it Happen” with her affectionate smile.

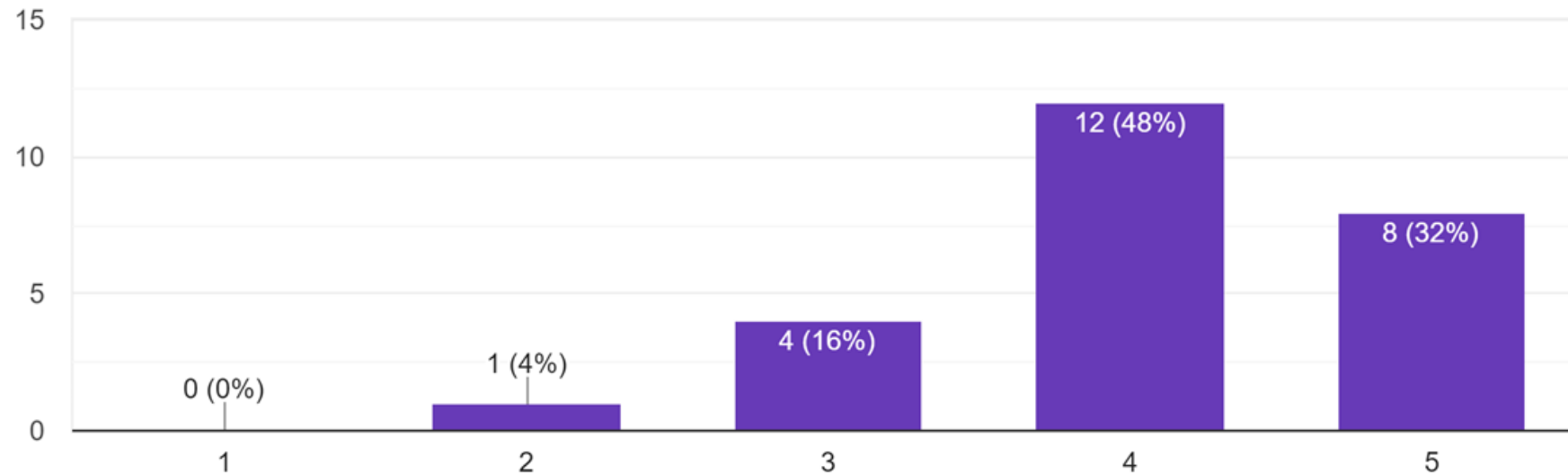
CoC Membership Survey

2021 CoC Membership Survey

n= 25

How satisfied are you with the Delaware Continuum of Care?

25 responses



Training

What additional training opportunities would you like to see offered by the Continuum of Care?

- Strategies for developing partnerships to drive affordable housing development and production
- *NOFA/NOFO priorities*
- Trauma-informed Care
- *RRH program development*
- Utilizing State Benefits for Clients
- *Basics of Housing First*
- Professional Development
- Client Crisis Management
- Domestic Violence & Human Trafficking
- Mental Health Law and Policy

<https://www.housingalliancecd.org/coc-events-and-training>

<https://www.housingalliancecd.org/cocfunding>

CoC Takeaways from Open-Response Questions

How satisfied are you with the DE CoC?

In what ways could your CoC Experience be improved?

Do you have any additional suggestions or concerns?

Strengths

- Technical assistance and trainings
- Committee work
- CoC operations
- Member collaboration
- High levels of engagement
- CoC leadership
- Access to HAD staff

Areas for Improvement

- Availability of information and resources for new members
- Diversity of membership
- Support for capacity building
- CI participation
- Update to the strategic plan
- Emphasis on ending vs. managing homelessness
- Collaboration with *all* types of housing programs
- Emphasis on collective impact
- Kent/Sussex resources and activities
- Ongoing system performance improvement

CoC Information

Multiple respondents indicated that they didn't know where to find information about the CoC

- DE-CoC website: <https://www.housingalliancede.org/the-delaware-continuum-of-care>
 - Membership
 - Governance
 - Reporting
 - Events
 - CoC Funding
- HUD Exchange: <https://www.hudexchange.info/programs/coc/>
- HAD CoC Staff:
 - Erin Gallaher, CoC Program Manager, egallaher@housingalliancede.org
 - Felisha Lawrence, CoC Program Specialist, flawrence@housingalliancede.org

CoC Governance

Governance Process

Governance Subcommittee:

- CoC Board: Carrie Casey (Chair), John Bates (Vice-Chair), Marlena Gibson, John Whitelaw, Susan Kent
- HAD Staff: Rachel Stucker, Erin Gallaher, Felisha Lawrence
- DMA: Helen Kelly, Leigh Howard

Committee Purpose:

- In-depth review of the CoC Charter and Lead Agency MOUs and draft comprehensive changes for recommendation to the CoC Board and full voting membership

Timeline:

- Committee met weekly from April to June 2021

Charter Re-Structure

Section 1: Governance Overview

- Purpose
- *Name of CoC*
- *Name of CoC Board*
- *Office*
- *Geographic Representation*
- *Mission*
- Responsibilities
- Meetings
- *Minutes*
- *Quorum*
- Voting
- Code of Conduct/Conflict of Interest/Recusal Process
- *Record Keeping*

Sections 2-4: Membership, Board, Committees

- *Overview*
- Composition
- Responsibilities
- Meetings
- *Recommendations*
- *Accountability*
- *Compensation*
- *Termination*
- *Transfers*
- *Resignation*

Section 5: CoC Staff

- *Collaborative Applicant*
- CoC Lead Agency
- HMIS Lead Agency
- *Centralized Intake Lead Agency*

Section 6: Reviewing/Updating Charter

Section 7: Certification

Section 8: Appendices

- *CoC Structure Chart*
- *Definitions*
- *Anti-Discrimination Policy (NOFO Requirement)*
- *Homeless Children and Youth Education Policy (NOFO Requirement)*

Summary of Updates/Changes

Generalized language so Charter can withstand minor-moderate changes in CoC operations and policy

External policies and documents are referenced and hyperlinked throughout

Drafted so structure and operations of the CoC can be easily understood by anyone unfamiliar with the CoC

Applicable regardless of specific parties implementing

Added clarity around relationships, committee structure/accountability, membership, and policies/process

Incorporated consistency throughout structure and language utilized

Consolidated duplicative content

Added additional standards around information sharing and transparency

Funding

CoC Funding Update

FY21 Continuum of Care Notice of Funding Opportunity

- Submission Deadline: November 16, 2021

Housing Alliance Delaware – Collaborative Applicant

- Coordinates process by which the annual consolidated application is submitted to HUD on behalf of the DE-CoC

NOFO Priorities:

- Priority # 1: End homelessness
- Priority #2: Housing First
- Priority # 3: Reducing Homelessness
- Priority #4: Improving System Performance
- Priority # 5: Partnering with Housing, Health, and Service Agencies

Other Funding Opportunities: Community Investment Recovery Fund

Governor John Carney and Lt. Governor Hall-Long announced the Community Investment Recovery Fund, which will provide nonprofits with one-time funding to support major capital projects in Delaware communities hard hit by the COVID-19 pandemic.

Applications must be fully completed and submitted by November 30, 2021.

The application for funding is available now at de.gov/rescueplan

Please describe the following:

How the Capital Project invests in capital assets designed to directly enable work, education, and health monitoring.

How the Capital Project is designed to address a critical need that resulted from or was made apparent or exacerbated by the COVID-19 public health emergency.

How the Capital Project is designed to address a critical need of the community to be served by it.

Other Funding Opportunities: Community Investment Fund

For 2022, Christiana Care will provide up to \$100,000, per organization, to create, or enhance programs addressing the following:

Housing Access:

- Short-term and/or long-term housing projects or interventions
- Support for individuals who are homeless, or living in temporary housing
- Support for repairs which impact health and safety
- Education to support housing initiatives

For questions, please email Christopher Moore: chmoore@christianacare.org

Community Investment Fund Applications being accepted through November 12.

To apply, click: <https://redcap.christianacare.org/surveys/?s=4474NEAXAT>

Potential Activities

Home repair for extremely lo

Shelter Accessibility

Housing Locators

CoC Logo



Delaware Continuum of Care

1



DELAWARE
Continuum of Care

2



DELAWARE
Continuum of Care

3



House America

www.hud.gov/house_america



Re-house households
experiencing homelessness
through a Housing First approach



Add new units of affordable
housing into the development
pipeline



Housing Creation

The number of new units of affordable housing or supportive housing for people experiencing homelessness that will be added to the housing development pipeline.

The number of people experiencing homelessness that will be re-housed into stable permanent housing in the community.



Re-Housing

Use ARP resources to achieve your local goals

Recognizing the need to respond with urgency to our nation's homelessness crisis, Housing and Urban Development Secretary Marcia L. Fudge, who serves as chair of the U.S. Interagency Council on Homelessness (USICH), is calling on state, tribal, and local leaders to partner with HUD and USICH to use [American Rescue Plan resources](#), alongside other federal, tribal, state, and local resources, to **re-house 100,000 households experiencing homelessness through a Housing First approach, and to add 20,000 new units of affordable housing into the development pipeline by December 31, 2022.**

For more information:

[House America Website](#)

[Ten Strategies to Reduce Homelessness with the American Rescue Plan](#)

[Making the Most of the American Rescue Plan: A Guide to the Funding That Impacts People Experiencing Homelessness](#)

DELAWARE
RENTAL
ASSISTANCE
PROGRAM
(DE-HAP)
UPDATE

MARLENA GIBSON - DELAWARE STATE
HOUSING AUTHORITY (DSHA), DIRECTOR

EVICTIONS IN DELAWARE UPDATE

TONY SIERZEGA - COMMUNITY LEGAL AID
SOCIETY (CLASI), STAFF ATTORNEY

Connecting Clients to the Child Tax Credit

Jennifer Kye
Supervising Attorney
Community Legal Aid Society, Inc.

October 2021



Lots of \$\$\$ Available

For example, a household with two parents and three kids could receive the following:

- Stimulus Check 1: \$3,900
- Stimulus Check 2: \$3,000
- Stimulus Check 3: \$7,000
- Child Tax Credit: \$10,800

TOTAL: \$24,700

Significance of Expanded CTC

- **Clients with little to no income/earnings are eligible**
 - *But many are non-filers and won't get CTC automatically*
- Advance monthly payments, so less waiting
- More money available! Families can get up to:
 - \$3,600 for each child under age 6
 - \$3,000 for each child age 6-17

Example of When/How a Family Will Get the CTC

Client is a single mother with two children ages 7 and 4. She claims the CTC in time to start getting payments in November 2021.

She is eligible for a \$6,600 Child Tax Credit.

Schedule of Payments:

November 15: \$1,650

December 15: \$1,650

April 2022*: \$3,300

* Client has to claim rest of Credit next year

CTC payments will NOT affect eligibility for public benefits or housing assistance

May count as a resource after 12 months

Not a loan
Not taxable

Major Eligibility Factors

Adult claiming credit must have SSN or ITIN; can't be claimed as dependent

Children:

- Must have SSNs and live with the adult claiming the credit for more than half the year
- Must be under age 18 at the end of this year
- Must be adult's biological or adopted child, stepchild, foster child, sibling, step-sibling, half-sibling, or child of any of the above (i.e. grandchild, niece/nephew, etc.)

Steps to Take to Claim the CTC

1. File full tax return

OR

1. Use GetCTC

- Simplified federal tax return
- Can also use to claim stimulus checks
- Closes November 15

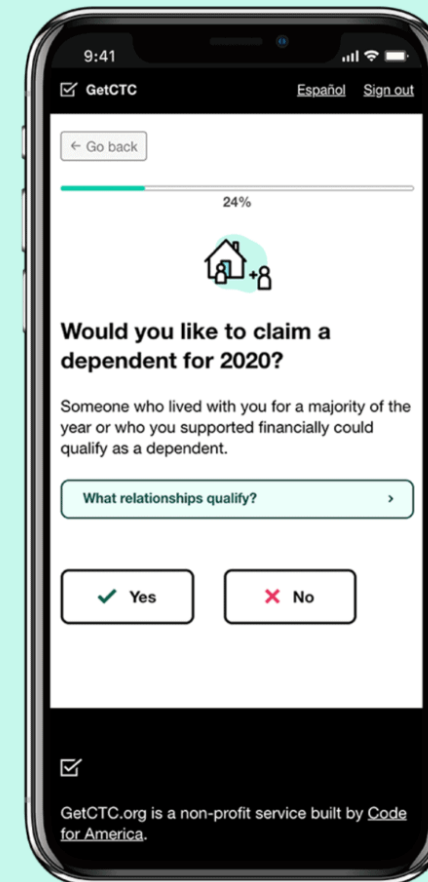

GetCTC

GetCTC Español

Child Tax Credit

Putting cash in your family's pocket every month for the things you need, even if you make little or no money.

[Claim your credit](#)



Information Needed for GetCTC

- 1) Cell number for texts or email address
- 2) SSNs or ITINs for household members
- 3) Legal names and DOBs of children
- 4) Bank account information (if choosing direct deposit)
- 5) Reliable mailing address

~20 minutes to complete

CLASI's GetCTC URL

GetCTC.org/declasi

GetCTC.org/es/declasi (Spanish)

Thank you!

Jenny Kye

jkye@declasi.org

**Please follow CLASI
on Facebook and
Twitter for updates
on CTC**





COMMUNITY INCLUSION IN HOMELESSNESS RECOVERY

ROB WETHERINGTON

PATHWAYS TO HOUSING PA

DIRECTOR OF COMMUNITY INCLUSION
AND ADVOCACY

*Thank
you*

Next Meeting:
JANUARY 19, 2022

For any additional questions, please contact Erin
Gallaher at egallaher@housingalliance.org or Felisha
Lawrence at flawrence@housingalliance.org