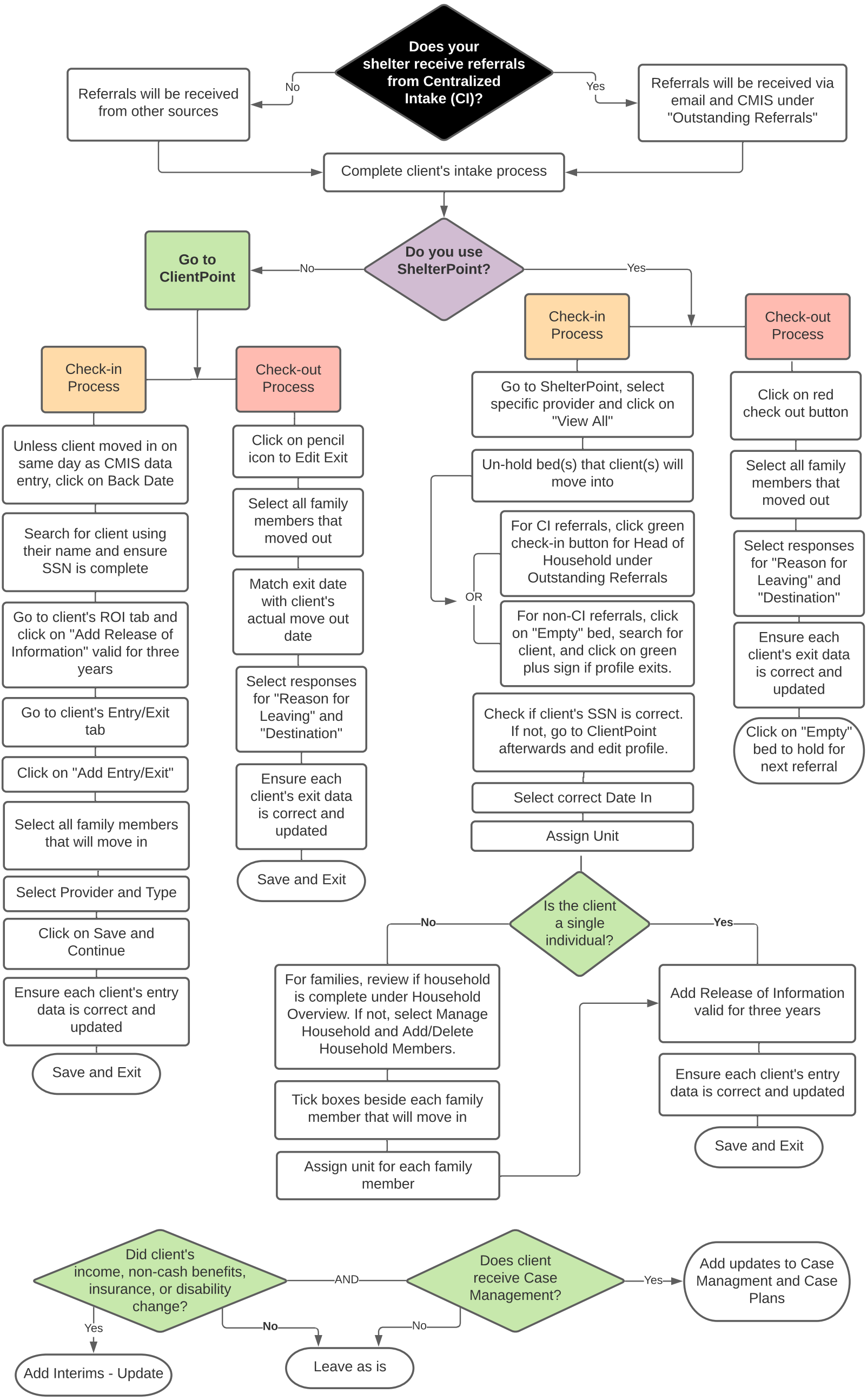EMERGENCY SHELTER FLOWCHART