

CMIS BREAKOUT SESSION

COC QUARTERLY MEETING WEDNESDAY, JULY 21, 2021

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AGENDA

REVIEW

- Centralized Intake process has changed in 2020 How does that affect providers' data entry?
- Release of Information

UPDATES/ANNOUNCEMENTS

- CMIS Staff Additions
- FY22 CMIS License Renewal Process
- ShelterPoint → Unit Manager
- 2022 HUD Data Standards

QUESTIONS?/FEEDBACK

CENTRALIZED INTAKE CMIS PROCESS

Centralized Intake officially changed some of their processes in October of 2020 in response to HUD's 2020 Data Standards.

- Centralized Intake is now:
 - Creating CMIS profiles for all clients who contact them
 - Updating Current Living Situation sub-assessment
 - Enrolling eligible clients into Coordinated Entry
 - Updating Coordinated Entry Event & Coordinated Entry Assessment
 - Sending all Referrals (ES, TH, RRH, PSH, Diversion) through CMIS Service Transactions
 - No longer updating income, noncash benefit, or health insurance information
- How does this affect other providers using CMIS?
 - Less likely to need to create new CMIS profiles
 - Accepting/Declining/Canceling Referrals
 - Always checking income, noncash benefit, and/or health insurance information and updating it

RELEASE OF INFORMATION

- Releases of Information (ROIs) can now be entered into CMIS profiles for three (3) years.
- Physical ROIs need to be updated to mention the three-year ROI period (if included already) before changing process in CMIS system.

WHY?

- To better share information between providers who could potentially provide services to the same client(s).
- Shares Centralized Intake information for longer period of time.

ANOTHER REMINDER:

ENTER YOUR ROIS FOR ALL CLIENTS!

Other providers won't even know you're working with them if ROIs aren't entered.

1 for Organization & 1 for *each* project client is being entered into.

UPDATES & ANNOUNCEMENTS

CMIS STAFF ADDITIONS

COMING SOON!

- In August, Housing Alliance Delaware is anticipating the onboarding of:
 - Data Administrator
 - Data Support Specialist
- More information to follow.

FY22 CMIS LICENSE RENEWAL PROCESS

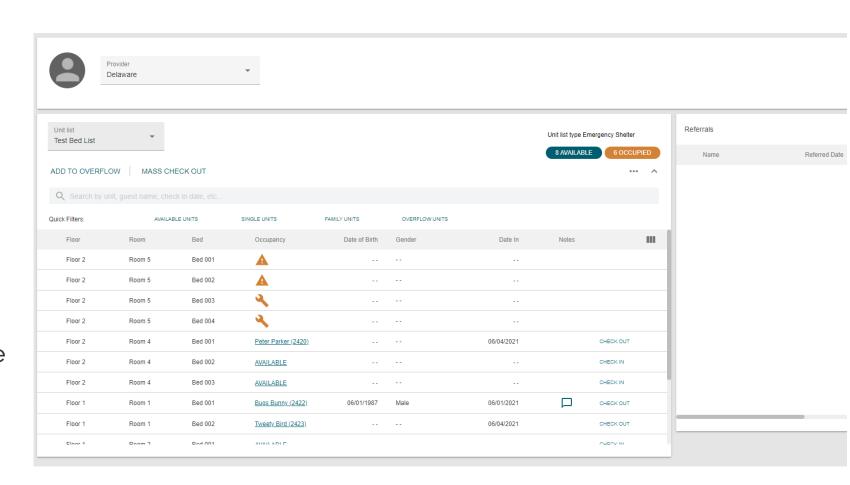
- CMIS Agency Partner Agreements and CMIS User Agreements will be sent out on Friday, July 23.
 - All CMIS-participating agencies must complete one (1) Agency Partner Agreement.
 - New Section! Agency Administrators
 - All CMIS end users must complete a CMIS User Agreement, regardless of when they joined CMIS.
 - All User Agreements must be also signed by a Agency Administrator
- Deadline: Friday, August 20, 2021
- All CMIS license-related changes will be in effect on Monday, September 2.

SHELTERPOINT -> UNIT MANAGER TRANSITION

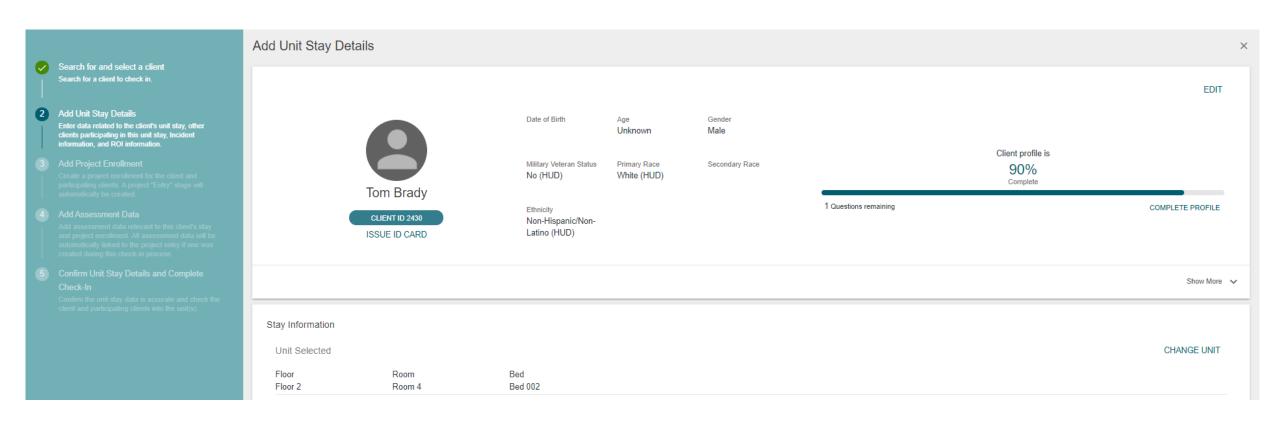
- WellSky is in the process of "uplifting" the ShelterPoint module and releasing a new Unit Manager module by the end of 2021.
- Access to the module, as well as training sessions, will be provided by Housing Alliance Delaware before its launch.
- Dates TBA.

UNIT MANAGER... WHAT'S NEW

- More user-friendly interface for Bed List management
 - Beds can be marked as Available, Held, Unavailable, or Out of Service
 - Filtering and Search options
 - Entire check-in and check-out process can happen in module
- All updates (Interims) and Service Transactions will happen in ClientPoint.



- Can create client profiles within module.
- Shows steps (and progress) for profile creation and program entry.



More to come,, all End Users that use ShelterPoint should look out for further announcements!

2022 HUD DATA STANDARDS

- HUD is in the process of finalizing their Data Standards, which is done every other year to review what data element(s) they are looking for in reporting.
- The 2022 HUD Data Standards will be in effect on October 1, 2021.

Some of the changes that will affect our data entry...

2022 HUD DATA STANDARDS

- New Assessments HAD will be working with Agency Partners to update assessments to match the updated Data Standards.
- New project types tracking programs that are a result of COVID relief

Funding Sources

49 - HUD: CoC - Joint Component
RRH/PSH
50 - HUD: HOME
51 - HUD: HOME (ARP)
52 - HUD: PIH (Emergency Housing
Voucher)

 Closing projects – Projects will flag for errors if all clients are not exited when a project is marked as no longer operating.

2022 HUD DATA STANDARDS

- Client demographics terminology will be updated to be more inclusive
- (Not pictured) terminology changes:
 - "Mental Health Disorder" instead of "Mental Health Problem"
 - "Substance Use Disorder" instead of "Substance Abuse"

	Before	After
<u>Race</u>	1 - American Indian or Alaska Native 2 - Asian 3 - Black or African American 4 – Native Hawaiian or Other Pacific Islander	1 - American Indian, Alaska Native, or Indigenous 2 - Asian or Asian American 3 – Black, African American, or African 4 – Native Hawaiian or Pacific Islander Descriptions updated
Ethnicity	1 - Hispanic/Latino 2 - Non-Hispanic/Latino	0 - Hispanic/Latin(a)(o)(x) 1 - Non-Hispanic/Latin(a)(o)(x)
<u>Gender</u>	0 - Female 1 - Male 2 - Trans Female (MTF or Male to Female) 3 - Trans Male (FTM or Female to Male) 4 - Gender Non-Conforming	(Select as many as apply) 0 - Female 1 - Male 4 - A gender that is not singularly 'Female' or 'Male' 5 - Transgender 6 - Questioning Descriptions, guidance, and System Logic and Other System Issues updated

COC-FUNDED PSH: NEW DATA ELEMENTS

1. Well-Being

- Information Date
- Client perceives their life has value and worth.
 - Strongly disagree to strongly agree
- Client perceives they have support from others who will listen to problems.
 - Strongly disagree to strongly agree
- Client perceives they have a tendency to bounce back after hard times.
 - Strongly disagree to strongly agree
- Client's frequency of feeling nervous, tense, worried, frustrated, or afraid.
 - "Not at all" to "At least every day"

COC-FUNDED PSH: NEW DATA ELEMENTS

2. Moving On Assistance Provided

- Date of Moving On Assistance
- Moving On Assistance
 - Subsidized housing application assistance
 - Financial assistance for Moving On (e.g., security deposit, moving expenses)
 - Non-financial assistance for Moving On (e.g., housing navigation, transition support)
 - Housing referral/placement
 - Other (please specify)

QUESTIONS?

OR GENERAL FEEDBACK –

CMIS SURVEYS WILL BE SENT OUT IN THE UPCOMING WEEKS



CONTACT INFORMATION

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