



2024 IMPACT REPORT

Advancing Housing Opportunities, Ending Homelessness,
and Promoting Thriving Communities for All



HOUSING
ALLIANCE
DELAWARE

www.housingalliance.org

Message from the Board of Directors

While cost-of-living increases are hitting Delaware families hard, frontline programs designed to protect Delawareans from housing insecurity are also being threatened by federal budget uncertainty.

That is why the on-the-ground, round-the-clock work of Housing Alliance Delaware is more important than ever. There is a growing need in our communities that our dedicated leadership and staff are working tirelessly to address.

You can support our work by volunteering at events like the Point in Time Count and Day for Housing, or you can partner with the collaboratives we lead, like the Delaware Affordable Housing Coalition, the Sussex Housing Group, and the Delaware Continuum of Care.

We need your financial support to continue the work that we do with and for communities. To donate, visit: <https://www.housingalliancedelaware.org/donatehad>.

We also need your voice and your advocacy. To sign up to become a housing advocate with Housing Alliance Delaware, visit: <https://www.housingalliancedelaware.org/copy-of-policy-and-community-development> or contact sonyastarr@housingalliancedelaware.org.

Thank you for your support. We look forward to our work together in the year ahead.


Sarah Keifer, Board President

JESSE CHADDERDON, VICE PRESIDENT

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KIM BROCKENBROUGH, SECRETARY

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JOANNE MIRO

LYNN MORRISON

NICOLE WATERS

PATRICIA KELLEHER

TIFFANY GALLOP

100% of executive and
management staff are
women

20% of HAD staff have
experienced homelessness

60% of HAD staff is a
person of color

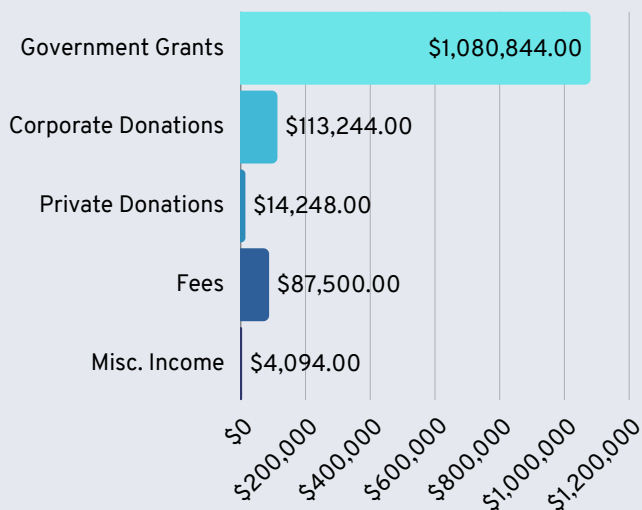
Housing Alliance Delaware Team



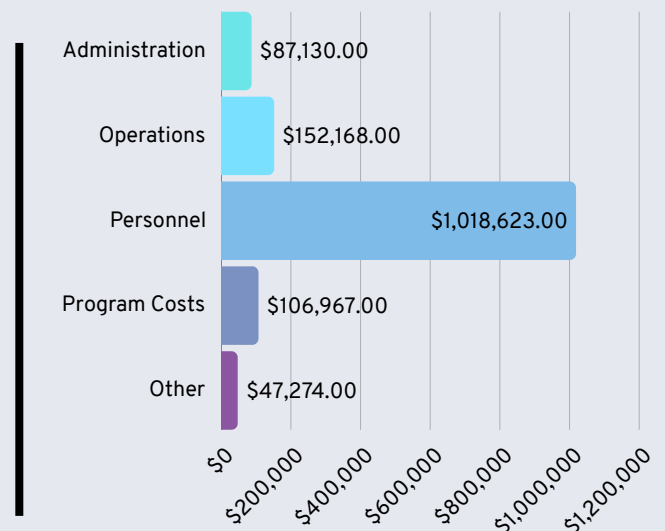
AALIYAH BARNHART, INTAKE SPECIALIST
 AMELIA RAMSARAN, PROGRAM MANAGER
 COURTNEY BROWN, DATA SPECIALIST
 ERIN GALLAHER, ASSOCIATE DIRECTOR
 FELICIA VANRIPER, INTAKE SPECIALIST
 LAKEISHA GRANT, INTAKE SPECIALIST
 RACHEL STUCKER, EXECUTIVE DIRECTOR
 ROBERT DIETZ, DATA ANALYST
 SHERRELL DUNN, PROGRAM MANAGER
 SOPHY CASTAGNA, COC COORDINATOR
 SONYA STARR, POLICY DIRECTOR
 SUSAN DAVIS, COMMUNITY ORGANIZER
 TIANA SIMPSON, INTAKE SPECIALIST
 TRACI POWELL, INTAKE SPECIALIST

FY 24 Finances at a Glance

REVENUE



EXPENSES



Strengthening Partnerships & Building Coalitions

Housing Alliance's work takes place in partnerships with communities, organizations, local governments, and most importantly, with people.

In 2024, Housing Alliance Delaware worked in partnership with more than 100 organizations and 300 people in Delaware to advance housing opportunities for all Delawareans.



Day for Housing Participants, 2024

Each day, HAD staff works in direct partnership with 21 programs in Delaware to help people and families experiencing homelessness access shelter and housing assistance, including emergency shelter, transitional housing, Rapid Re-housing, and Permanent Supportive Housing.

Housing Alliance DE staff provides support, leadership, and facilitation to three community-based coalitions in Delaware working to address the housing needs of residents:

- Delaware Continuum of Care (CoC)
 - 170 members
- Sussex Housing Group
 - 80 members
- Delaware Affordable Housing Coalition
 - 17 dues-paying organizational members

In 2024, HAD hosted

46

meetings with coalition partners

9

trainings on best practices for homeless assistance staff

11

educational webinars about housing and homelessness for the community & the public

Point in Time Count volunteers, Jan 2024



Helping People & Families

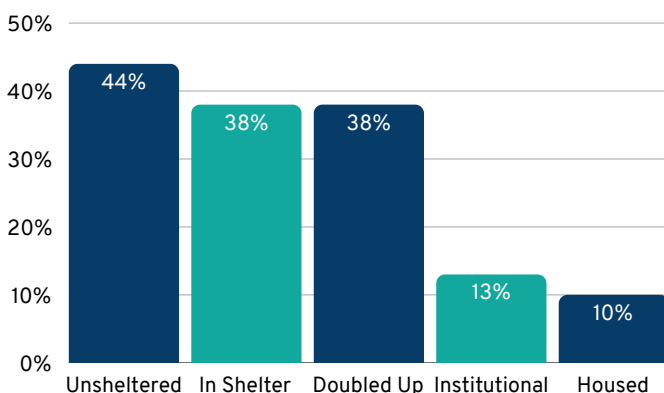
In 2024, the Centralized Intake (CI) team assisted 10,663 households with information and referrals services. 7,131 households reported that they were in need of homeless assistance.

Each day, the CI team responds to calls and emails from people and families experiencing or at risk of homelessness. In 2024, HAD was contacted 143 times per day for help, on average.

Some people who contact us are facing eviction. Some are sleeping on the streets or in their cars. Some are fleeing violent or unsafe living situations.

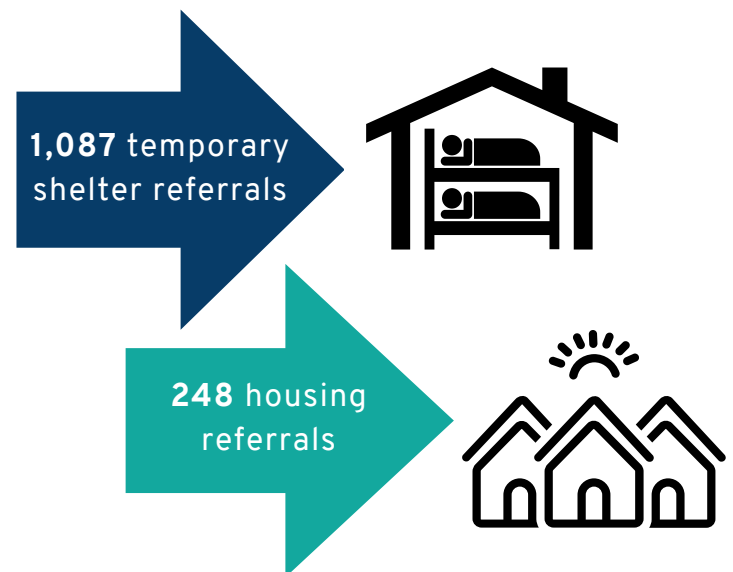
Of the 7,131 homeless households assisted by Centralized Intake, 3,137 (44%) reported that they were sleeping outside, in a car, or other place not meant for habitation at some point during the year. 2,700 (38%) were living doubled up or in unstable housing at some point during the year.

% of Clients who Reported Types of Living Situations



Point in Time Count at Horizon House, Jan 2024

Centralized Intake makes referrals to homeless assistance programs based on the the availability of beds, units, or services at participating programs in the community. In 2024, more than 1,050 referrals were sent to emergency shelters, 37 referrals were sent to transitional housing, 178 to rapid re-housing, and 70 to permanent supportive housing.



In 2024, HAD volunteers distributed 300+ care bags (toiletries, food, hand warmers, gloves, socks, and naran) to people experiencing homelessness during the Point in Time Count in January.

Securing Resources for Delawareans Experiencing Homelessness

Housing Alliance Delaware's team performs core functions for the community. These functions help Delaware access critical federal resources to help people in Delaware experiencing homelessness.

As the CoC Lead Agency, Housing Alliance Delaware successfully submits a funding application to the U.S. Department of Housing and Urban Development (HUD) each year on behalf of the CoC.

In FY24, HAD's CoC application brought \$11.8 million in federal funds to Delaware to support 28 homeless assistance projects, including over 500 units of supportive housing and rapid re-housing for homeless people and families.

28 Projects



908 Beds



535 Units



\$11,888,066



CoC Member Awardees, 2024 CoC Annual Meeting

HAD is also the HMIS Lead for the Delaware CoC. We are responsible for ensuring that Delaware has a federally-compliant Homeless Management Information System (CMIS) that is used to collect information about people experiencing homelessness by homeless shelters and other homeless assistance staff.

In 2024, HAD Completed



132 CMIS user trainings



300 hours of CMIS technical assistance



4 federal reports

Without the CoC and HMIS, Delaware would not be eligible to receive more than \$11 million in federal homeless assistance funds each year from the U.S. Dept of Housing and Urban Development.

Making the Case: Housing for All

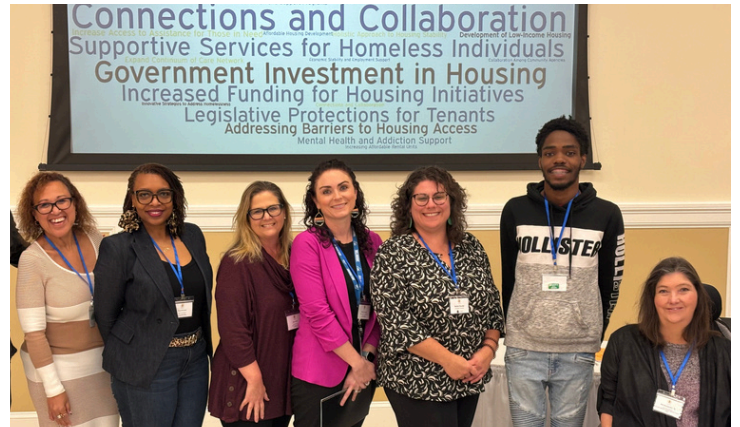
Everyone needs housing. Yet, thousands of people in Delaware do not have housing, and thousands more are living in temporary, unstable, or unsafe housing.

It does not have to be this way. With the right investments, policies, and legislation in place at the local and federal levels, everyone can have a decent and safe place to call home.

That is why Housing Alliance Delaware educates community members, policy makers, and elected officials on the housing needs in our communities, and advocates for policy solutions to this crisis.



In 2024, HAD staff met with 13 legislators to discuss housing needs and solutions, including members of Delaware's federal delegation. These meetings are educational for legislators and staff as we work together to find solutions to the housing challenges faced by Delawareans.



CoC Board Members, 2024 CoC Annual Meeting

In May 2024, more than 120 people attended Day for Housing, HAD's annual event at Legislative Hall in Dover. Attendees met with their state legislators to share information about housing needs in the community and advocate for solutions. This was the highest attended Day for Housing event in HAD's history.

In the fall of 2024, HAD hosted three events for state legislators - in New Castle, Kent, and Sussex Counties - to educate them about unmet housing needs in DE, including issues of land use, zoning, and funding for affordable housing development. Members of the DE Affordable Housing Coalition (DAHC) attended, sponsored, and spoke at these events.

In November, Faith and Housing Justice week, which was organized by HAD's policy team, resulted in 11 events throughout all three counties in Delaware. These events were hosted by faith communities and congregations, and included speakers, discussions, and panels to discuss homeless, housing, and how advocacy and service can make a difference.



Scan here to Donate to
Housing Alliance DE



Housing Alliance DE only thrives when the community lends its support. We cannot meet the needs of the community and achieve our mission without you!

Host an educational program

HAD staff are happy to come and speak to your group, organization, or congregation about housing, homelessness, and solutions to this crisis.

Become a Housing Advocate

Sign up on our website to become a housing advocate. You will be invited to participate in webinars and virtual programming, and contacted when your voice and support are needed on important housing issues and legislation.

Join a coalition

The Delaware CoC, the DE Affordable Housing Coalition, and Sussex Housing Group are always welcoming new members. We are stronger together!

For more information about how to join these groups, visit www.housingalliancede.org.

Organizational Sponsors

New Ark United Church of Christ
YWCA Delaware
Better Homes of Seaford
Hanover Presbyterian Church
West End Neighborhood House
HDC MidAtlantic
Parkowksi, Guerke, & Swayze
NeighborGood Partners
DE NAHRO
REACH Riverside
Methodist Action Program
DE Coalition Against Domestic Violence
Episcopal Church of St. Andrew & Matthew
Cinnaire
ACLU Delaware
Family Promise of Southern DE
Veterans' Multiservice Center
Family Promise of Northern NCC DE
Trinity Episcopal Parish
AARP Delaware
United Way of Delaware
Congregation Beth Emeth
Todmorden Foundation
Tikkun Olam Committee of Congregation
Beth Shalom
Legal Aid for Eviction Defense
Diamond State Community Land Trust
DE Federation of Housing Counselors
Cornerstone West
Peoples' Place
Habitat for Humanity of New Castle County
Central Delaware Habitat for Humanity
Sussex County Habitat for Humanity

We are immensely grateful for all of the people, businesses, and organizations that supported our work in 2024 through donations, grants, and sponsorships!

Individual Gifts

Sarah Keifer
Jesse Chadderdon
Angus Gibbs
Michael & Deborah Lonergan
Lynne Betts
Kim Brockenbrough
Cynthia Chadderdon
Patricia Kellheher
Sean Park
Joe Myer
Martha Emeritz
John Stucker
Marisa Apps
Joanne Miro
Rich Emge

Corporate & Business Donors

Discover Financial Services
TD Bank Charitable Foundation
Artisan's Bank
WSFS Bank
Christiana Care

Government Grants

U.S. Dept. of Housing and Urban Development
State of Delaware
DE State Housing Authority
Kent County Levy Court
Sussex County Council
New Castle County
City of Wilmington

**THANK YOU
so much!**

